

Warranty

Captured Stone Impressions Ltd. guarantees its manufactured stone veneer and accessories* to be free from manufacturing defects for a period of **30 years from the date of purchase**. This warranty applies to the original purchaser of the stone and is non-transferable. Warranty covers defective products only, which will be replaced and shipped free of charge to the purchaser. Captured Stone Impressions Ltd. warranty does not cover repair costs.

This guarantee **does not** cover:

- "Wear and tear" from aging, weather, or exposure to sunlight (some fading is to be expected over time, however, use of natural pigment oxide for colourant limits this effect).
- Damage from misuse or abuse of product, such as improper installation, vandalism, or using it as a structural member, etc..
- Staining or discoloration, whether from chemicals, paint, etc. (this includes stone veneer sealers or protectants which will change stone colour).
- Contaminants, whether airborne or waterborne.
- Oxidation or efflorescence (which can occur with any masonry product of this kind).
- Settlement/movement of the substrate surface over which our product is applied.
- Acts of "God" and their consequences, such as fire, flooding, earthquake damage, etc..

Warranty only covers product installed according to Captured Stone Impressions instructions and must meet local building code requirements when applicable. When building code requirements are needing to be followed, the building official's report must be retained for warranty purposes.

Captured Stone Impression Ltd. must be contacted immediately, should such a defect be found, so that an inspection can take place to determine an appropriate course of action.

*Except Patio Stones.