

Captured Stone Impressions

19 Brunswick St.

Truro, Nova Scotia B2N2G8

Dear Valerie Johnson,

We would like to let you know, and all the other employees who had anything to do with our experience at Captured Stone Impressions, how satisfied we are with the products and service we received. After doing much research and viewing many like and similar products, we choose your company over all the others because of the quality of products, service, and attention to the details in meeting our needs. From the initial inquiry phone call, showroom visit, ordering process, custom creation of the stack and hearth stones, advice and resource information provided, speedy manufacturing, ease of product pick up, ease of installation, and follow-up calls we have nothing but praise. Your company has provided an extra focal point to the great room of our new home and a source of pride that we have to look at and enjoy every day! We thank you, Valerie, for your personable, professional, caring, efficient, and timely handling of our product and service needs as well as being available to answer all our questions. We are enclosing photos (before and after) of our new fireplace and offer them as visual sources for other customers. Also, feel free to use us as a reference for potential customers to call if they so choose. We hope you stay in business for a long time and will definitely mention Captured Stone Impressions as the supplier of our materials when guests come to visit and comment on the fireplace. Again, many thanks. We'll definitely remain loyal customers.

Yvonne and Michael Hagenbuch

Little Harbour Rd.

New Glasgow, Nova Scotia